

## : Supply and Waste Management - Related management



It is the **net carriers** responsibility to cope with running and **managing their nets** under permanently increasing cost pressure without making cutbacks as regards content.

Utilities in the fields water, waste water, gas, district heating, electricity, etc. need spatial information to manage their net, their relevant surrounding and the dynamics of their business processes in a user – oriented way.

### Documentation of

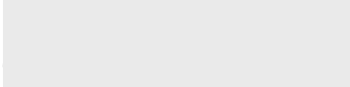
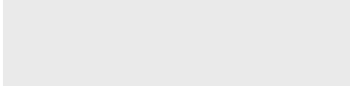
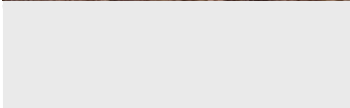
- Regular data: area of plots of lands and utilization areas, environmental planning, address information
- Environmental data: recording of objects in exact coordinates
- Pipeline nets, pipelines, Third party lines, building and fittings
- Customer and consumption information
- Costs and proceeds
- Events and activities

### Business processes for instance

- Establishment shut-down or redevelopment of connections
- Customer and address management
- Billing
- Strategic net planning (analysis of maximum capacity, net hydraulics, ...)
- Disturbance and affliction management
- Management of net maintenance
- Customer care and emergency service
- ...

### Services in the course of realization

- Consulting services (project management, consulting)
- Executive services (service, data streaming, installation, training, maintenance, ...)
- Application development on platforms with a promising future



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